

iRA Complaints Handling Register – Limondale Solar Farm

#	Date of Complaint	Stakeholder profile of complainant (Tier 1, Tier 2 etc.)	Description	Initial response provided to complainant?	Action taken? If yes, what?	Follow-up required?	Complainant fully satisfied and complaint closed?
1	22/11/19	Group 1	Complaint about noise and parked cars at pick up location for site workers in Balranald	Further information was sought	Site managers have been engaged to investigate mitigation measures	Yes	Open
2	03/12/19	Group 1	Complaint about parked cars in front of housing from site workers in Balranald	Further information was sought	Site managers have been engaged to investigate mitigation measures and suggested solutions	Yes	Open
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